

Rejection reasons and resolutions

Secured power of attorney (**form 82995**) can not be used cause title was available at time of transfer

- Will need to provide power of attorney form 82053

Buyers information (name, address) is all crossed out.

- Will need an affidavit signed by the original seller stating who the correct buyer and buyers information should be on the reassignment. If it is a dealer the affidavit needs to be on the dealer letterhead.

Jumped off conforming title or reassignment to a Florida reassignment.

- If the buyer was a Florida dealer and there are open reassignments on the back of title or another reassignment form the Florida dealer must stay on until all reassignments have been used then jump to a Florida reassignment if needed.

Sale did not go through but the title was already filled out.

- A letterhead affidavit is required from the selling dealer stating that person never took possession of the vehicle and to void that reassignment.

Alterations to mileage or mileage date.

- An odometer disclosure and letterhead affidavit is needed to state what the correct mileage and/or mileage date is.

Someone from the dealership is signing as both buyer and seller using a power of attorney (**form 82053**) when disclosing mileage on a sale.

- You will need a new power of attorney appointing a third party signed, then a letterhead affidavit is needed to state who the correct power of attorney is and they will need to sign the title and print their name.
- If there is no one else to sign on behalf of the dealer that person needs to be the only sole proprietor of the dealership which needs to be verified in FRVIS. If in fact they are the only person we will need a letterhead affidavit stating they are the only employee and sole proprietor of the dealership.

Plate is stuck on a dealer temporary transfer to a different vin number.

- The Dealer needs to void out the temporary transfer in their system to unlock the plate and make it eligible for transfer.

The Dealer states that the customer has a plate credit but the plate is not available.

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- The Customer needs to provide the plate that will need to be replaced to use that plate credit. If customer does not know the plate they will need to go to a tax collector and ask for a printout of available plates in their name to the dealership.

A customer lost their plate and needs to be replaced

- **Form 83146** needs to be completed and signed by the customer to be able to replace that plate and use any credit available.

Customer has transfer plate but it is charging the \$225 initial registration fee like a new plate.

- That plate was either on a trailer, a truck over 5,000 lbs, or a leased vehicle. These type of transactions do charge the \$225 initial registration fee. The customer will need to provide another plate or pay the one time fee of \$225 dollars to be able to transfer the plate.

The plate has 2 owners and needs to be renewed or replaced, but we can't because one of the owners has a d6 stop (drivers license suspension).

- Whoever has the D6 stop needs to pay whatever outstanding fees they have and also pay to get their license reinstated, then we can transfer and renew.
- Customer can pay to get a new plate issued to the vehicle but it will only be valid until it expires if the customer still has a drivers license suspension.